HIV/AIDS Medicaid Specialty Plan
• Offered by Simply Healthcare Plans

• Florida licensed health maintenance organization offering health benefits coverage to Florida’s Medicare, Medicaid and Healthy Kids recipients.

• Established in 2010 and headquartered in Coral Gables with 25 years of experience in managed care

• 250 employees currently serve over 75,000 Florida residents, with plans to expand throughout the United States
• An HIV/AIDS Medicaid Specialty Plan

• Extensive network of providers/specialists

• Plan can only accept people living with HIV/AIDS and their household members

• Voluntary or State-mandated enrollment
  ▫ Members with HIV/AIDS not locked-in or out

• Expanded benefits
Providers/Patients/Payer working together to provide best possible quality of care and improve health outcomes.
Clear Health Alliance Team: Many Years of Experience in HIV/AIDS Care

Supporting You and Your Clients (our members)

Medical Director

Provider Relations

Clinical Pharmacist

Plan Case Managers
Expanded Benefits

• Adult basic dental benefit, 2 cleanings/year
• Unlimited eye exams and eyeglasses when medically necessary
• Adult nutritional benefit – 15 visits/year
• 10 non-emergency/specialized transportation trips for dental, medical & behavioral health care (Medicaid transportation benefits still available if our benefit is exhausted, CMs may extend additional benefits to ensure needed care for the member)
• Home delivered meals (up to 10 meals) post hospital discharge
• $25 credit/month for OTC drugs and/or health supplies
Over The Counter Benefit – OTC

• $25 credit per household/month for OTC drugs and/or health supplies
  • Vitamins/Supplements
  • Condoms
  • OTC medications: pain, cold, dental, eye, etc.
• Mail order/fax/call or pick up at any Navarro
### OTC Form

**NAME (NOMBRE):** 

**ADDRESS (DIRECCIÓN):** 

**MEMBER ID (NUMERO DE MEMBRESIA):** 

**PHONE (TELEFONO):**

<table>
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<tr>
<th>Item</th>
<th>Antacids / Digestion / Laxatives (Antácidos / Digestión / Laxantes)</th>
<th>Qty</th>
<th>Brand Marca</th>
<th>Price Precio</th>
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Physicians/Specialists

- Extensive Network of Providers Continues to Expand
- Ryan White Primary Care Providers/Infectious Disease
- American Academy of HIV Medicine – AAHIV or comparable credentialed providers of primary medicine
- HIV-experienced Specialists – Dermatology, Cardiology, etc.
- Provider Directory at www.clearhealthalliance.com
No Prior Authorizations

Broad range of services and procedures that do not require prior authorization from PCP
Web Site/Resources

OUR SERVICES

- A wide variety of highly trained HIV/AIDS doctors and other specialists
- Large Medicaid drug list
- Case Managers to coordinate medical and support services
- Adult dental care
- Eyeglasses and eye care
- Behavioral health services
- Over-the-counter drugs
- Nutritional counseling
- Transportation services
- And more

MEMBERS

We want to give every Clear Health Alliance member the best service and privacy. Below is a list of phone numbers and tools to make things easy for you.

Member Services 1-877-577-9043, Monday-Friday, 8 a.m. to 7 p.m., TTY: 711. You may leave us a message after hours, Saturdays, Sundays and holidays and we will call you back the next business day. All calls are private.

Email: info@clearhealthalliance.com

Tools and Information

Provider Directory

- Miami-Dade County
Drug Formulary

- Extensive Drug Formulary
  - All ARTs (Expanded Medicaid)
  - Support available from Clinical Pharmacist
  - Extensive network of pharmacies available – from CVS/Walgreens to clinic-based pharmacies contracted with plan

- Available at www.clearhealthalliance.com
Health Plan Case Management Services

• Based on Ryan White Model of Care
• Coordination of Plan Benefits
  ▫ Medical Appointments
  ▫ Specialist Appointments
• Coordination of Expanded Plan Benefits
  ▫ Meals, transportation, nutritional, eye care, OTC
• Interdisciplinary Care Team Approach
  ▫ Mental Health, Specialist, Member, Outreach
  ▫ Clear Health Case Manager & RW/PAC CM
Supporting RW/PAC Waiver Case Managers

- Hospital Admissions
  - Alert member’s RW or PAC case manager
  - Discharge summaries to PCP

- Expanded Plan Benefits
  - Use Plan benefits first saving RW/PAC funds

- Interdisciplinary Care Team
  - Clear Health is able to flag outside case manager information onto member page via alert similar to SDIS to promptly notify of changes in member status
Support for Disease Management

- Treatment Education
- Adherence Support
- Emotional Support
- Clear Health HIV member risk assessments
- Care Plans to reduce barriers and improve health outcomes
- Experience with disease management programs for Asthma - Congestive Heart Failure - Diabetes - Hypertension
- Resources available to member online at www.clearhealthalliance.com members page
Other Provider Services

- Mental Health subcontracted through PsychCare
  - referrals for substance abuse

- Dental subcontracted through DentaQuest

- Laboratory subcontracted to: Quest Diagnostics

- Visits for dermatology, podiatry, chiropractor, GYN well care do not require prior authorizations from PCP
Magic Johnson Announces

Earvin “Magic” Johnson and Simply Healthcare will collaborate to promote and expand Clear Health Alliance, currently offered in Miami-Dade County, to other markets in Florida and across the nation.
Member Materials

- Non descriptive Logo for Clear Health Materials
- **CLEAR** will now be **CHA** on the member’s ID card
How to Enroll

• Online
  ▫ Go to www.medicaidoptions.net

• By Phone
  ▫ Call the Medicaid Options Help Line toll-free at 1-888-367-6554
  ▫ Choose Option 1 (English)/Option 2 (Spanish)
  ▫ Press Option 3 (Pick/Change Your Plan)

• Have Medicaid ID or Gold Card number, Social Security number and date of birth

• ** Work Around form for Medicaid non-classified HIV/AIDS

• Notify Clear Health of ANY difficulties so we can improve
Thanks!

Liz Murray
Provider Relations
Clear Health Alliance
305/496-3011