# The Power of CVS Health

<table>
<thead>
<tr>
<th>CVS/CAREMARK PBM</th>
<th>CVS/PHARMACY®</th>
<th>SPECIALTY PHARMACY</th>
<th>PROVIDER RELATIONSHIPS</th>
<th>MINUTECLINIC®</th>
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</thead>
<tbody>
<tr>
<td>• 2,000 clients</td>
<td>• 7,800 stores</td>
<td>• 865K specialty patients</td>
<td>• PCMH strategies</td>
<td>• 850 clinics</td>
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<td>• 2 mail pharmacies</td>
<td>• 750 FL Pharmacies</td>
<td>• 6M scripts annually</td>
<td>• ACO alignment</td>
<td>• 20M patients served</td>
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<td>• 50M mail Rxs/year</td>
<td>• 5M served daily</td>
<td>• Access through 7,800+ CVS/pharmacy locations**</td>
<td>• Supporting integrated health systems</td>
<td>• Affiliated with 35+ major health systems</td>
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<td>• 63M members</td>
<td>• ExtraCare®—over 90 million active members*</td>
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<td>– 6M Med D</td>
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<td>– 8M Medicaid</td>
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Enhanced Member Experience: Expert Support and Easier Access

- Unmatched patient choice
- 24/7 access to clinical support
- Convenient reminders and refills
- Embedded support from expert nurses
- Connected infusion experience
- Convenient infusion options
Targeted Interventions to Help FLADAP Clients Start and Stay on Therapy

• First-fill counseling reinforces the importance of adherence before members take their first dose

• Ongoing monitoring and timely intervention help counter the tendency for adherence to decline

• Gaps in care counseling and prescriber outreach helps ensure members are taking all of the medications they need

• One-on-one counseling for members who are late-to-fill helps get them back on track

EDUCATING MEMBERS NEW TO THERAPY

ADDRESSING GAPS IN CARE

MAINTAINING OPTIMAL ADHERENCE

PROMOTING ADHERENCE
Bob Greenwood

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